

Problem Solving Skills	
Level:	One
Credit Value:	3
GLH:	24
OCNLR Unit Code:	HC7/1/LQ/010
Ofqual Unit Reference Number:	J/508/0694

This unit has 3 learning outcomes

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
1. Understand factors that might influence problem solving.	1.1. Outline factors which might influence the choice of solution for a problem. 1.2. Describe the implications of possible solutions. 1.3. Describe possible solutions to a problem. 1.4. Identify any limitations of possible solutions.
2. Be able to use evidence to assist problem solving.	2.1. Use evidence in different stages of the problem solving process.
3. Be able to apply problem solving processes.	3.1. State a preferred solution to an identified problem. 3.2. Assess the effectiveness of the plan for solving a problem. 3.3. Assess the effectiveness of action taken at each stage. 3.4. Make revisions to plans to improve effectiveness.

Assessment

The grid below gives details of the assessment activities to be used with the unit attached. Please refer to the OCN London Assessment Definitions document for definitions of each activity and the expectations for assessment practice and evidence for verification.

P = Prescribed This assessment method *must* be used to assess all or part of the unit.

O = Optional This assessment method *could* be used to assess all or part of the unit.

Case Study		Project	
Written question & answer/test/exam	O	Role play/simulation	
Essay		Practical demonstration	
Report		Group discussion	O
Oral question and answer	O	Performance/exhibition	
Written description		Production of artefact	
Reflective log/diary	O	Practice file	