

Unit Title: Understanding Conflict in the Classroom	
Level:	One
Credit Value:	1
GLH:	8
OCNLR Unit Code:	GB3/1/LQ/003
Ofqual Unit Reference Number:	F/617/5586

This unit has 3 learning outcomes

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
1. Know about different conflicts that may occur in the classroom.	1.1. Identify at least two different conflicts that can occur in the classroom.
2. Know about the causes of conflict in the classroom.	2.1. Identify at least two possible triggers that can cause conflict in the classroom.
3. Be able to recognise behaviours that can affect the level of tension in a conflict situation in the classroom.	3.1. Give two examples of behaviours that are likely to build tension during a conflict in the classroom. 3.2. Give two examples of behaviours that are likely to decrease tension during a conflict in the classroom.

Assessment

The grid below provides suggestions for the types of assessment activities that can be used with the unit attached to provide evidence for the learner's portfolio. Please refer to the OCN London Assessment Guidance document for definitions of each activity and the expectations for assessment practice and evidence for moderation.

Case Study		Project	
Written question & answer/test/exam	✓	Role play/simulation	
Essay		Practical demonstration	
Report		Group discussion	
Oral question and answer	✓	Performance/exhibition	
Written description	✓	Production of artefact	
Reflective log/diary		Practice file	