

Unit Title: Awareness of Communication in Adult Social Care	
Level:	One
Credit Value:	2
GLH:	15
OCNLR Unit Code:	PT1/1/LQ/004
Ofqual Unit Reference Number:	A/502/9662

This unit has 3 learning outcomes

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
1. Know the communication skills needed in adult social care.	1.1. Identify the range of communication skills needed in adult social care.
2. Know how adult social care workers can meet the communication and language needs of individuals.	2.1. Identify barriers to effective communication. 2.2. List ways of overcoming barriers to effective communication.
3. Know the importance of record keeping in adult social care settings.	3.1. List the different purposes for which record keeping might be used. 3.2. Give examples of different types of record keeping used in adult social care settings. 3.3. Outline the skills needed to maintain clear, accurate and up to date records.

Assessment

The grid below gives details of the assessment activities to be used with the unit attached. Please refer to the OCN London Assessment Definitions document for definitions of each activity and the expectations for assessment practice and evidence for verification.

P = Prescribed This assessment method *must* be used to assess all or part of the unit.

O = Optional This assessment method *could* be used to assess all or part of the unit.

Case Study	O	Project	
Written question & answer/test/exam		Role play/simulation	
Essay		Practical demonstration	O