

Unit Title: Using Listening and Responding Skills	
Level:	Entry Three
Credit Value:	1
GLH:	10
OCNLR Unit Code:	HD3/E3/LQ/011
Ofqual Unit Reference Number:	T/503/3287

*This unit has 2 learning outcomes*

LEARNING OUTCOMES	ASSESSMENT CRITERIA
<b>The learner will:</b>	<b>The learner can:</b>
1. Be able to obtain information from others.	1.1. Demonstrate the ability to follow a verbal explanation in different contexts. 1.2. Demonstrate the ability to listen for a narrative in different contexts. 1.3. Identify new and relevant information from discussions and explanations. 1.4. Use verbal and non-verbal communication in order to confirm understanding.
2. Know how to use information gained from others.	2.1. Follow a straightforward set of instructions and directions by listening. 2.2. Respond to questions.

## Assessment

The grid below gives details of the assessment activities to be used with the unit attached. Please refer to the OCN London Assessment Definitions document for definitions of each activity and the expectations for assessment practice and evidence for verification.

**P = Prescribed** This assessment method *must* be used to assess all or part of the unit.

**O = Optional** This assessment method *could* be used to assess all or part of the unit.

Case Study		Project	
Written question & answer/test/exam		Role play/simulation	O
Essay		Practical demonstration	O
Report		Group discussion	O
Oral question and answer	O	Performance/exhibition	
Written description		Production of artefact	