

Unit Title: Support Carers to Meet the Care Needs of Individuals	
Level:	Three
Credit Value:	5
GLH:	30
OCNLR Unit Code:	PA1/3/LQ/082
Ofqual Unit Reference Number:	M/508/4027

*This unit has 4 learning outcomes*

LEARNING OUTCOMES	ASSESSMENT CRITERIA
<b>The learner will:</b>	<b>The learner can:</b>
1. Understand current legislation, national guidelines, policies, protocols and good practice related to supporting individuals in the community.	1.1. Summarise current legislation, national guidelines, policies, protocols and good practice guidelines which influence practice related to supporting individuals in the community.
2. Understand why some individuals may need to be supported.	2.1. Identify the potential future pattern of disorders which may affect the lifestyle of individuals. 2.2. Describe the potential effects of dysfunction on the lifestyle of individuals. 2.3. Explain how increased dependence may affect individuals, carers and the provision of services.
3. Understand how to ensure individuals receive the support they need from carers.	3.1. Explain reasons for linking support with need. 3.2. Explain the importance of establishing partnerships with carers. 3.3. Describe reasons for assessing a carer's strengths and weaknesses with regard to supporting individuals. 3.4. Describe the demands placed on a carer. 3.5. Describe potential tensions between the demands placed on a carer and other commitments. 3.6. Identify signs which would indicate potential problems with service delivery. 3.7. Explain how to report concerns regarding the care of an individual.

4. Be able to support carers to meet the care needs of individuals.

4.1. Inform the carer of the individual's needs and care plan.

4.2. Discuss and agree the type of support needed by the carer for them to meet the individual's care needs.

4.3. Make arrangements for the provision of resources necessary for the carer to support to individual.

4.4. Provide the carer with information on how to contact the care team.

4.5. Report any concerns about meeting the individual's care plan needs to an appropriate member of the care team.

4.6. Update records related to service delivery agreements in line with local policy and protocol.

## Assessment

The grid below gives details of the assessment activities to be used with the unit attached. Please refer to the OCN London Assessment Definitions document for definitions of each activity and the expectations for assessment practice and evidence for verification.

**P = Prescribed** This assessment method *must* be used to assess all or part of the unit.

**O = Optional** This assessment method *could* be used to assess all or part of the unit.

Case Study	O	Project	
Written question & answer/test/exam	O	Role play/simulation	
Essay	O	Practical demonstration	P
Report		Group discussion	
Oral question and answer	O	Performance/exhibition	
Written description	O	Production of artefact	
Reflective log/diary		Practice file	