

Unit Title: Managing Social Relationships	
Level:	Entry Three
Credit Value:	2
GLH:	20
OCNLR Unit Code:	HB1/E3/LQ/050
Ofqual Unit Reference Number:	H/505/8623

This unit has 2 learning outcomes

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
1. Know how to interact with others in familiar social situations.	1.1. Identify situations in which interaction with others may be necessary. 1.2. Identify positive behaviours which can be used when interacting with others.
2. Be able to interact with others in familiar social situations.	2.1. Take part in an exchange with one or more people about a topic in which they have an interest. 2.2. Use appropriate positive behaviours when participating in the exchange. 2.3. Make appropriate contributions. 2.4. Express opinions and respect the views of others.

Assessment

The grid below gives details of the assessment activities to be used with the unit attached. Please refer to the OCN London Assessment Definitions document for definitions of each activity and the expectations for assessment practice and evidence for verification.

P = Prescribed This assessment method *must* be used to assess all or part of the unit.

O = Optional This assessment method *could* be used to assess all or part of the unit.

Case Study		Project	
Written question & answer/test/exam		Role play/simulation	O
Essay		Practical demonstration	
Report		Group discussion	O
Oral question and answer	O	Performance/exhibition	
Written description	O	Production of artefact	
Reflective log/diary	O	Practice file	

