

Unit Title: The Role of the Health and Social Care Worker	
Level:	Two
Credit Value:	2
GLH:	14
OCNLR Unit Code:	PA1/2/LQ/096
Ofqual Unit Reference Number:	F/508/3769

*This unit has 3 learning outcomes*

LEARNING OUTCOMES	ASSESSMENT CRITERIA
<b>The learner will:</b>	<b>The learner can:</b>
1. Understand working relationships in health and social care.	1.1. Explain how a working relationship is different from a personal relationship. 1.2. Describe different working relationships in health and social care settings.
2. Be able to work in ways that are agreed with the employer.	2.1. Describe why it is important to adhere to the agreed scope of the job role. 2.2. Access full and up-to-date details of agreed ways of working. 2.3. Implement agreed ways of working.
3. Be able to work in partnership with others.	3.1. Explain why it is important to work in partnership with others. 3.2. Demonstrate ways of working that can help improve partnership working. 3.3. Identify skills and approaches needed for resolving conflicts. 3.4. Demonstrate how and when to access support and advice about: <ul style="list-style-type: none"> <li>• partnership working</li> <li>• resolving conflicts.</li> </ul>

## Assessment

The grid below gives details of the assessment activities to be used with the unit attached. Please refer to the OCN London Assessment Definitions document for definitions of each activity and the expectations for assessment practice and evidence for verification.

**P = Prescribed** This assessment method *must* be used to assess all or part of the unit.

**O = Optional** This assessment method *could* be used to assess all or part of the unit.

Case Study		Project	
Written question & answer/test/exam	O	Role play/simulation	
Essay	O	Practical demonstration	P
Report		Group discussion	
Oral question and answer	O	Performance/exhibition	
Written description	O	Production of artefact	
Reflective log/diary	O	Practice file	