Unit Title: Manage the Availability of Physical Resources to Meet Service Delivery Needs in a Health Setting	
Level:	Three
Credit Value:	5
GLH:	33
OCNLR Unit Code:	PA1/3/LQ/059
Ofqual Unit Reference Number:	A/508/3933

This unit has 3 learning outcomes

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
1. Understand how to manage the availability and use of physical resources in a health setting.	1.1. Describe legal and organisational requirements for selecting suppliers. 1.2. Explain the need for confidentiality in the use of physical resources. 1.3. Identify links between work activities and the supplies needed. 1.4. Describe methods of monitoring supplies to ensure quality and quantity. 1.5. Explain why team members should be empowered to take responsibility for their own use of physical resources. 1.6. Discuss the corrective action to take when experiencing problems with obtaining supplies. 1.7. Describe ways of agreeing amendments to orders when resource needs cannot be fully met.
2. Know factors which may have an effect on use of resources in a health setting.	2.1. Describe the potential impact of resource usage on the environment. 2.2. Describe legal and organisational requirements for minimising the impact resources usage has on the environment. 2.3. Describe organisational requirements for controlling resource usage.

3.	Be able to manage the availability and use of physical resources to meet service delivery needs.	3.1. Identify specific physical resources to meet service delivery needs.
		3.2. Select a supplier/s in line with local policy and protocol.
		3.3. Negotiate with a supplier/s in a way that maintains good relations with them.
		3.4. Order physical resources to meet service delivery needs, agreeing amendments to the order if resources cannot be obtained in full.
		3.5. Monitor the use of resources at appropriate intervals in line with local policy and protocol.

Assessment

The grid below gives details of the assessment activities to be used with the unit attached.
Please refer to the OCN London Assessment Definitions document for definitions of each activity and the expectations for assessment practice and evidence for verification.

P = Prescribed   This assessment method *must* be used to assess all or part of the unit.

O = Optional   This assessment method *could* be used to assess all or part of the unit.

Case Study		Project	
Written question & answer/test/exam	O	Role play/simulation	
Essay		Practical demonstration	P
Report		Group discussion	
Oral question and answer	O	Performance/exhibition	
Written description	O	Production of artefact	
Reflective log/diary		Practice file	